

TEACHERS' RETIREMENT BOARD
BENEFITS AND SERVICES COMMITTEE

SUBJECT: Approval of Minutes of
January 9, 2001

ITEM NUMBER: 2

ATTACHMENT(S): 1

ACTION: X

DATE OF MEETING: February 8, 2001

INFORMATION:

PRESENTER(S): Chairperson

Please see the attached minutes of the January 9, 2001 Benefits and Services Committee meeting.

**PROPOSED
MINUTES OF THE
BENEFITS AND SERVICES COMMITTEE MEETING
OF THE
STATE TEACHERS' RETIREMENT SYSTEM
TUESDAY, JANUARY 9, 2001
BOARD ROOM
7667 FOLSOM BOULEVARD
SACRAMENTO, CALIFORNIA**

COMMITTEE MEMBERS PRESENT

Yvonne Gallegos Bodle, Chairperson

Gary Lynes

Marty Mathiesen

Lillian Raffel

Emma Zink

Walter Barnes, representing the State Controller, Kathleen Connell

Curt Robinson, representing the Superintendent of Public Instruction, Delaine Eastin

OTHER BOARD MEMBERS PRESENT

Jennifer DuCray-Morrill

STAFF PRESENT

James D. Mosman, Chief Executive Officer

Michael Carter, DCEO, CBS Branch

Christopher W. Waddell, Chief Counsel

Ed Derman, DCEO, External Affairs and Program Development Branch

Peggy Plett, DCEO, Administration Branch

Ken Costa, Director, START Project

Gail Chun-Deduonni, Assistant Chief, Disability Services

Jan Vine, Executive Assistant

OTHERS PRESENT

Beverly Carlson, CTA

Susan Goff, CRTA

Dorothy Moser, CTA and UTLA-R

Michael R. Green, CTA

Al Reyes, UTLA

Bill Collins, CTA

Don Douglas, CTA-R

Lois Shive, CTA

Edna White, CRTA

Barbara Bylsby, SJTA

A quorum being present, Chairperson Bodle called the meeting to order at 11:30 a.m.

II. **APPROVAL OF MINUTES OF NOVEMBER 9, 2000 MEETING**

MOTION duly made by Mr. Mathiesen, seconded by Mr. Robinson, and carried to approve the Minutes of the Benefits and Services Committee meeting of November 9, 2000. Dr. Bodle abstained.

III. **ANNOUNCEMENTS**

Chairperson Bodle thanked Mr. Derman for participating in the Ventura County Community College District presentation to faculty and administrators on the new benefit enhancements.

IV. **CONSENT AGENDA**

Ms. Chun-Deduonni presented two Proposed Decisions for the Committee's review to deny Delbert Beelick's request for Disability Retirement and deny Allen J. Wall's request for Disability Retirement.

MOTION duly made by Ms. Zink, second by Mr. Lynes, and carried to adopt the Proposed Decisions as presented.

V. **RETIREMENT COUNSELING APPOINTMENTS**

Mr. Carter provided a follow-up response to the Committee regarding the extended time period currently needed to schedule retirement counseling services. Mr. Carter commented that in spite of a 15 percent increase in staff's delivery capacity in the previous fiscal year and expected 20 percent increase for the current year, staff is currently unable to provide counseling services within reasonable timeframes. Mr. Carter provided information on two pilot projects being initiated in Southern California as interim solutions for the scheduling problems: A group workshop concept that presents approximately 25 members with an enhanced version of the face-to-face interview experiences including the use of personal computers to calculate various retirement scenarios on their own; and the initiation of Saturday interviews. The group workshop project has been extremely successful in eliminating the scheduling problems in San Diego, and the Saturday interviews being piloted in Southern California have been successful to date.

Mr. Mathiesen complimented staff on the Medicare brochure that was recently mailed to 160,000 members over age 65, indicating that the brochure was very informative and thorough.

VI. **PROPOSED LONG-TERM CARE WARRANT STUB MESSAGE FOR APRIL 2001**

Mr. Carter presented this item. The warrant stub message announces the CalPERS' open enrollment for the CalPERS Long-Term Care Program which is April 1 to June 30, 2001.

Mr. Mathiesen suggested a future message be sent to members informing them when they will receive their ad-hoc increase. Mr. Mosman suggested that a message be prepared for the March warrant stub message.

VII. **WARRANT STUB MESSAGES – FEBRUARY 1, 2001**

Mr. Carter presented this item.

VIII. **LEVEL OF SERVICE STANDARDS**

Mr. Carter presented this item. He indicated there have been some reductions in service levels and an agenda item on “Service Levels During Database Conversion” at the February Benefits and Services Committee meeting. Ms. DuCray-Morrill asked what caused the decrease in service levels and will this item address that issue. Mr. Carter mentioned that the item will speak to operations during START conversion, workload and the variables. Mr. Mosman stated that if START performs to specifications there should be efficiencies realized in some areas and that there will have to be some balancing of resources after START is up and running.

IX. **DRAFT AGENDA FOR THE FEBRUARY BENEFITS AND SERVICES COMMITTEE MEETING**

There were none.

X. **OPPORTUNITY FOR STATEMENTS FROM THE PUBLIC**

Ms. Bylsby asked the Board to remember teachers who fell through the cracks because they had gone on disability and then returned to work resulting in their ineligibility for the Minimum Guarantee.

Ms. Carlson, CTA, shared CTA’s appreciation for the rapid response to the list of concerns about the retirement counseling appointments reported to staff in November 2000. She stated that the response was not only to the point and timely, but staff were creative and innovative in dealing with the scheduling problems.

XI. **ADJOURNMENT**

There being no further business to conduct, Chairperson Bodle adjourned the meeting at 11:30 a.m.

JAMES D. MOSMAN, Chief Executive Officer
Secretary to the Teachers’ Retirement Board

Yvonne Gallegos-Bodle, Chairperson